ASIMS / AM-Win Newsletter

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Current AM-Win Version

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Australian Service Industry Management Software

Version 11.110

Version 11.86 is the current version available on our website at www.am-win.com.au

Version 11.110

- Sales Module Asset's status no longer being changed from Sold to Active when saving additional existing quote
- The Pick lines are now being correctly displayed on the Delivery Docket.
- A new menu option has been added under the Help menu tab, titled Backup. This is to enable to same process as the AMWIN End of Month process
- Invoice Format #24 has been realigned to display the entire length of a stock code when Print Stock Codes is ticked. The Stock Codes have been fixed to be in line with the Rego No column. All other invoice lines and texts are correctly inline under the Rego column heading.
- In the Sales by Status report, from the Salesperson section in Report Centre, the columns have been amended to no longer cut off larger values.
- Job Card Format #4 now shows the Customer Name instead of the Bill To information. Additionally, the duplicated Rego No field has been replaced by the Make of the vehicle.
- The Employee Productivity report has had several amendments as the old version of the report has been removed. The % column shows the % on the correct side of the digits, all Actual hours are no longer shown as 1 decimal on the printed report, the printed report shows the Actual hours in the Charged column and all totals for the Actual hours and Charged hours are rounded to 1 decimal.
- In the Sales module, if a user quotes the same item number to two customers and sells one, canceling the first quote changes its status to Active. If the sales order status is set to Quote or Sales Order, and the item status is Sold, the status has been amended to remain unchanged.
- When emailing a Sales Contract using Format #9, the document no longer prints instead of saving as a PDF. This also ensures the email has the correct Sales Contract document attached



Australian Service Industry Management Software

Version 11.110

Version 11.086 is the current version available on our website at <u>www.am-win.com.au</u>

Version 11.108

• On the Picking Slip, when there is a kit part with a qty greater than 1, the Picking Slip has been amended to show the remaining qty to be picked when the qty is more than 1.

Version 11.107

- Customer Orders auto filters have been changed to only be based on dates for Estimates.
- From the Stock Masterfile, the Cost Date and Sell Date fields are now able to be manually entered.
- Format #9 for the Proforma reports for Customer Orders has been amended to no longer print the document instead of saving as a PDF when emailing. This ensures that the email has the Proforma report for the Customer Order as a PDF attachment.
- Option 279 has been renamed to Auto email mass emails (statements, marketing, etc).
- Auto scroll has been added to the POS module to assist in displaying more information when adding numerous parts.
- In the Purchase Order In Progress Report, a Created By field has been made to allow users to search and filter the report to only display Purchase Orders by their creation date.
- The label format Single 1D (75x28)M is now able to be selected and used for printing Purchase Orders and Goods In labels.



Australian Service Industry Management Software

Black Friday Sale

iOS APPLICATION SPECIAL OFFER



Up until the 23rd of December 2024, we are offering a 20% discount (for our existing customers only) on any iOS application including User Licences.

The AM-At-Work application includes the AMAtWork Workshop app, the Office Arrival app, AMOnSite, the Sales app, the Stock-Take and Stock Images app which are displayed within the application depending on your licence.

These apps have been developed to integrate with the AM-Win software program, enabling the ability to interact with jobs from your mobile device.

You can find more information on our apps by going to the AmOnline website: <u>https://www.amonline.com.au/Home/Index</u>

If you would like to take up this special offer, please do not hesitate to contact us on (02) 9833 2100 or email us at support@asims.com.au



Australian Service Industry Management Software

Product of the Month - TYRO



Experience seamless payment processing for your business with Tyro's innovative EFTPOS machine solutions. Tyro's EFTPOS solutions are crafted to streamline transactions, ensuring reliable and efficient EFTPOS payments.

SAME DAY

SETTLEMENTS

Account 7 days a week -

even on weekends and

into your Tyro Bank

public holidays¹.

See your daily takings paid



Pair your Tyro EFTPOS with your POS, so customers can pay and be on their way in seconds.

WHY YOU'LL LOVE TYRO



No lock-in contract, or fees for set-up or cancellation



Easy set-up, just plug in, activate, and you're good to go



~

REAL TIME

INSIGHTS

and Tyro App.

Keep track of your

EFTPOS takings in real

time with the Tyro Portal

Aussie support, 7 days a week

GET STARTED TODAY

To find out more, get in touch with the Tyro team on 02 7908 3719 or email services@tyro.com



Tyro Payments Limited ACN 103 575 042 AFSL 471951 is the issuer of its own financial products. Please consider whether the products are suitable for you. Tyro may pay financial benefits and/or referral fees to our partners.

1. Settlements are paid 7 days a week when you meet the following eligibility criteria:

The daily takings from your Tyro EFTPOS and/or eCommerce facility are settled into the Tyro Bank Account; and
 The Flexible Settlement Allocation feature is configured to leave a percentage of your daily takings in the Tyro Bank Account each day.

Available settlement times are from 8pm to 5am (Sydney time). Excludes Alipay, HealthPoint and funds settled directly by Afterpay, American Express, JCB and Diners Club



Australian Service Industry Management Software

Tips & Tricks

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Check/ Modify Journal Entries

How to check and modify journal entries:

Go into the enquiry screen Select the entry you need > Select Trans - F9 button

If you need to modify the entry, select the Change button

Read more regarding journal entries: https://www.amonline.com.au/Search/SearchResults?searchTer

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Jnl Jnl

Modify Journal Entries

Update - Click the Update button to add the record to the list below. You can then select the next ledger code to be added to the list.

By highlighting any of the journal entries (by clicking on them) you can view the GL name and GL balance, at the bottom of the screen.

When any of the entries are highlighted, you may also Change the Ledger, Date, Reference, Description, Amount and Debit/Credit fields by typing into them and then pressing the **Update** button. You cannot change the GL code.

To **delete** a journal entry from the list to be processed, highlight the entry and left click the **Delete** button.



Lightning Payroll -STP Adjust Events

The ATO's Adjust event feature is now available for Single Touch submissions, alongside the existing New and Update event options. This feature enables you to correct discrepancies in your W1 (total gross) and W2 (total tax) figures following amendments to a pay run that result in different amounts



Australian Service Industry **Management Software**

Tech News – End of the 3G Network

3G Network Switch Off.

Since 2019, mobile operators in Australia have been preparing to switch of their 3G network, to boost capacity, speed and reliability of their 4G and 5G networks.

Telecom and Vodafone have already switched off their 3G network. Telstra and Optus are booked to turn theirs off on the 28th of October 2024.

If you receive any alerts or warnings from your operator about your device, take urgent action to remain connected.

As it is well known that 3G devices will be affected, 4G devices may be affected as well.

Some 4G devices may be unable to make any voice calls once a 3G network is switched off. There is also a subset of 4G devices that may continue to operate for voice calls and data but will not be able to make Triple Zero calls. This subset of 4G devices are of most concern because customers will mistakenly believe that their device is not affected by the switch off, until they try to call Triple Zero in an emergency.

Older 4G devices and devices that are purchased overseas are particularly at risk.

Please select the link below, this web page has a short but helpful video regarding Triple Zero calls.

<u>3G network switch off | Department of Infrastructure, Transport, Regional Development,</u> <u>Communications and the Arts</u>

Your mobile service providers are best to advise if your device may be affected. There are several ways you can check your device.

You can select the information from your specific provider in the link above.



Australian Service Industry Management Software

Scam Alert – Impersonating Banks

Scammers impersonating banks in text messages, phone calls and emails

There's an increase in scams where criminals impersonate bank representatives through calls, emails, or messages to steal money. They often request personal or financial information, ask you to transfer funds, or seek one-time security codes, claiming to be from the bank's fraud department and stating there are issues like a compromised account or suspicious transactions.

Scammers may contact you via call, message, or email, pretending to be from your bank and asking for personal or bank details. They might claim there's an urgent issue with your account and pressure you to transfer money to "keep it safe."

To protect yourself:

- Don't use any contact numbers provided in the message.
- Ask for a reference number and verify your bank's contact information independently.
- Hang up on calls asking you to transfer money.
- Avoid clicking links in emails or messages, even if they appear to be from your bank.

ALWAYS REMEMBER:

Your bank will never request that you transfer money to keep it safe or ask for online banking passwords, one-time security codes, PINs, or tokens over the phone.

TO KEEP YOURSELF PROTECTED:

STOP: Never give money or personal information (like passwords, security codes, PINs, or tokens). Avoid clicking on links if you're unsure; just say no, hang up, and delete.

CHECK: Verify the identity of the person you're speaking with by contacting your bank using official channels, like their app or verified phone numbers.

PROTECT: Act quickly if you've shared information or transferred money to a scammer contact your bank immediately and report to Scamwatch. Share your experience with friends and family to help keep them safe.

If you've had money stolen, contact your bank or financial institution immediately.

If you've had personal information stolen or need help to recover from a scam, contact <u>IDCARE</u> on 1800 595 160.



Australian Service Industry Management Software

Industry News -Australia's first Cyber Security Act

What small businesses need to know.

The federal government has introduced Australia's first *Cyber Security Act* as part of a broader legislative push to address rising cyberattacks. This new law is designed to boost Australia's defenses which comes at a time when businesses are increasingly under threat from cybercriminals.

Despite the concerns from some industry groups, the federal government has highlighted the importance of mandatory cyber security standards and ransomware reporting.

Ransomware attacks pose a significant threat to SMEs, often because they lack the resources and expertise to effectively defend against such threats. The introduction of mandatory reporting for ransomware payments under the Cyber Security Act is a crucial step in addressing this issue.

Mandatory security standards for smart devices

The introduction of mandatory cybersecurity standards for smart devices under the *Cyber Security Act* 2024 is a significant step toward enhancing the security landscape for the Internet of Things (IoT).

By implementing strict standards, the act aims to ensure that manufacturers prioritise security during the design and development phases of these devices. This could include requirements for secure default settings, regular software updates, and robust authentication processes.

TLDR: What do small businesses need to know about the Cyber Security Act 2024?

IOT Security Standards: Ensure all connected devices comply with the latest security standards to prevent legal issues.

Ransomware Reporting: Have a clear strategy for reporting ransomware payments within the mandated 72-hour timeframe.

Volunteer Information: Utilise legal protections when sharing information with the National Cyber Security Coordinator, as this information won't be used against you if you haven't committed other offenses.

Cyber Incident Review Board: Monitor the findings and recommendations from the Cyber Incident Review Board to enhance your cybersecurity measures.

Legal Obligations: Stay compliant with all relevant laws and regulations, especially in the absence of safe harbor laws when managing cyber incidents.

For a full report on this please select the following link: Australia's first Cyber Security Act: What SMEs need to know



Australian Service Industry Management Software

New Staff / Events / Staff Profiles



Gold at Australian Club Volleyball Championships in Bendigo

Our ASIMS ladies Aina and Alicia took part in the Australian Club Volleyball Championship recently, playing for the Vostok club coached by Kevin Sturgiss.

Vostok became the first Sydney Club ever to bring home a gold medal in the Premier Division in the history of ACVC!

After going undefeated throughout the Tournament, Vostok not only won the Gold medal, but they did so 3-0 in a convincing manner to create history not only for Vostok Volleyball Club but for NSW as well.

The Godfather

In October our ASIMS technician, Scott, became a Godfather to his young nephew James.

Wishing all the best to James and his family for this wonderful occasion and all the best to Scott and James' Godmother for becoming such important roles in James' life.



Kerstin's 30th Birthday

This month, Kerstin from our admin team is turning 30. A big Happy Birthday to Kerstin for this milestone Birthday. Sending you the best wishes on this special day.



Australian Service Industry Management Software

Customer Spotlight – East Coast 4WD



East Coast 4WD who are based in Chipping Norton, are a TJM store who opened its doors in March 2000, by the one of the owner's late father who loved the outdoors and all things 4WD.

Supporting the automotive industry, the amazing team of 9, specialise in 4WD fit outs and accessories. This includes 4WD, camping and fishing.

From the 11th of November to the 2nd of December, they will be having a Black Friday Sale.

This includes:

- TJM Protections
- Bull Bars
- Under carriage
- Side Steps
- Their brand of XGS Suspension
- Camping products
- Canopies
- Alloy trays Bocar and Flexiglass

You can check out more about their store and their Sale by clicking the below links to their social media.

https://www.facebook.com/tjmchippingnorton

https://www.instagram.com/tjmchippingnorton

https://www.facebook.com/EC4WD/

https://www.instagram.com/eastcoast_4wd



Australian Service Industry Management Software

Recipe – Crispy Fish with Thai- Style Dressing



INGREDIENTS:

- 3 limes
- 1/4 cup sweet chilli sauce
- Vegetable oil, for shallow frying
- 1/3 cup plain flour
- 6 (130g each) flathead fillets, halved lengthways (see Notes)
- 180g bag baby leaf salad mix
- 2 Lebanese cucumbers, cut into 1cm cubes

METHOD

Step 1:

Finely grate the rind of 2 limes, then juice. Place lime rind, lime juice and chilli sauce in a bowl. Set aside.

Step 2:

Pour enough oil into a large, deep frying pan to come 5mm up side of pan. Heat over medium-high heat. Place flour on a plate. Season well with salt and pepper. Coat fish in flour, shaking off excess. Cook fish, in two batches, turning, for 3 to 4 minutes or until golden and cooked through. Transfer to a plate lined with paper towel.

Step 3:

Place salad leaves on a large platter. Top with crispy fish and cucumber. Drizzle with chilli sauce mixture. Cut remaining lime into wedges. Serve salad with lime wedges.



Australian Service Industry Management Software

Recipe – Invisible Apple Cake



INGREDIENTS:

- 1kg pink lady apples
- 60g butter, chopped
- 180ml (³/₄ cup) milk
- 3 eggs
- 140g (²/₃ cup) caster sugar
- 1 tsp vanilla extract
- 100g (²/₃ cup) plain flour
- 1 tsp baking powder
- 1 tsp ground cinnamon

METHOD

Step 1:

Preheat oven to 180C/160C fan forced. Grease an 8cm-deep, 11 x 20cm (base size) loaf pan. Line with baking paper, extending the paper over the 2 long side

Step 2:

Peel and core apples, then slice into very thin wedges.

Step 3:

Place butter and milk in a microwave-safe bowl and heat for 1 minute. Stir until butter is melted.

Step 4:

Whisk the eggs and caster sugar in a bowl for 1 minute or until well combined. Whisk in butter mixture and vanilla. Sift over flour, baking powder and cinnamon, then whisk to combine. Add apple and stir until well coated.

Step 5:

Spoon the apple mixture into the prepared pan. Bake for 55 minutes or until the top is golden. Cover loosely with foil and bake for further 15 minutes or until the cake springs back when lightly touched. Cool cake in the pan for 30 minutes, before turning onto a wire rack to cool further. Slice and serve warm or at room temperature.



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